

Christine,

Thank you; may your new kitchen provide years of service and enjoyment for you and yours! Please return your survey which is reviewed by your designer, the manager and owner so that we may serve you best. Upon receipt of your completed questionnaire, you will be placed in a monthly drawing for a \$25 Gift Certificate to the restaurant of your choice. For an opportunity to earn an additional \$25 Gift Certificate, submit a review with photo(s) on Facebook, Houzz or Google. (Please notify [assistant@kitchenworldinc.com](mailto:assistant@kitchenworldinc.com) of your restaurant selection upon review submission.)

Sincerely,



President

I heard about Kitchen World from: Anthony Scarafio of

☒ A Friend ☐ Word of Mouth ☒ My Contractor ☐ Internet North End Home Improvements  
☒ Television ☐ Print Ad ☐ Radio ☐ Other \_\_\_\_\_

**Please rate the following:**

- |                                                           |                                               |                                          |                               |                               |
|-----------------------------------------------------------|-----------------------------------------------|------------------------------------------|-------------------------------|-------------------------------|
| 1. Our office and phone service.                          | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good            | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 2. Showroom was interesting, clean and organized.         | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good            | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 3. Salesperson was knowledgeable and courteous.           | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good            | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 4. How would you rate the quality of our products?        | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good            | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 5. Salesperson follow through after the sale.             | <input type="checkbox"/> Excellent            | <input checked="" type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 6. Rate the beauty/function of your newly designed space. | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good            | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |

Loved working with Joao!

COMMENTS: I really liked the selection, a lot of options. I loved the displays and variety of kitchens, that was very helpful.

If Kitchen World were my store, I would... maybe follow up a little more to see when the kitchen was fully completed, maybe even visit to be in the final product space. From a design perspective.

Salesperson: Joao

Date: 3/26

Manufacturer of cabinets HC